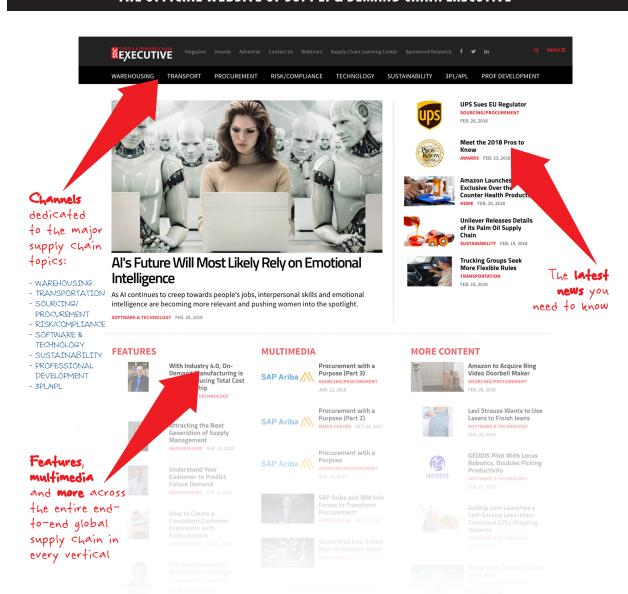
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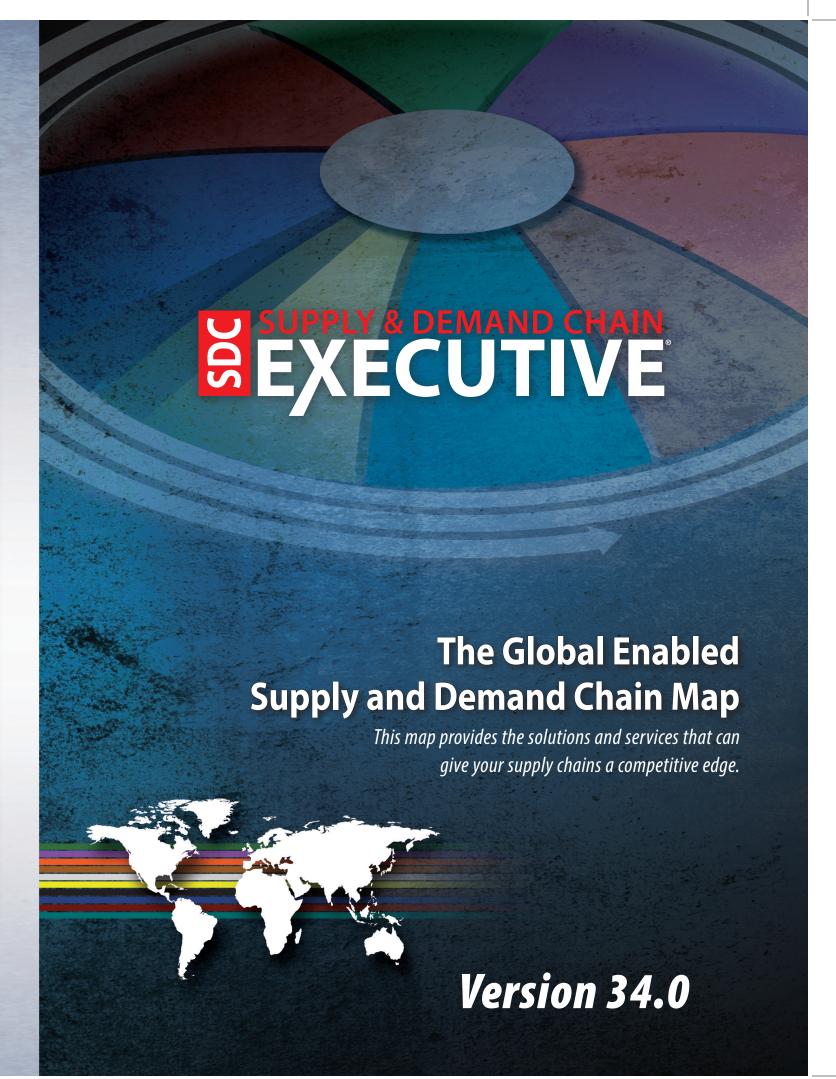
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injection molding technologies to produce parts within days. The result is an

unprecedented speed-to-market value for designers and engineers and an

Ryder..... 5



Supply and Demand Chain Map

VERSION 34.0



SUPPLY CHAIN INTEGRATION & TECHNOLOGY

- Artificial Intelligence & Machine Learning (NEW)
- · Automatic Identification & Data Capture, including Barcode, RFID, Voice & Wearables
- Business-to-Business (B2B) Connectivity, Standards &
- Blockchain (NEW)
- Bring Your Own Device (BYOD)
- Collaborative Production Management
- Contingency Planning
- Descriptive & Predictive Analytics
- Electronic Data Interchange (EDI)
- Enterprise Asset Management (EAM)
- Enterprise Application Integration (EAI)
- Enterprise Data Management & Synchronization

- Enterprise Resource Planning (ERP)
- Hardware Options
- Import & Export Compliance Management
- · Internal & External Portals
- Internet of Things (IoT)
- · Inventory Optimization
- · Network Infrastructure & Optimization
- On-Premise, Cloud, Software-as-a-Service (SaaS),
- **On-Demand & Hosted Applications**
- Real-Time Freight Contract, Bid and Tender Automation
- Regulatory & Customer Mandate
- Compliance & Governance Issues
- Security & Cyber Security
- Warehouse Management Systems (WMS)
- Wireless Applications & Devices

SUPPLY CHAIN INTEGRATION & TECHNOLOGY ENABLERS

6 River System Avercast

BluJay Solutions Command Alkon **CT Logistics** John Galt Solutions

PROCUREMENT

- **Benchmarking & Metrics**
- Collaborative Bidding (NEW)
- **Content & Category Management**
- Contingent & Temporary Labor
- Services Management
- Enterprise Supplier Collaboration Employee Business Services Management (including Travel
- & Entertainment) Financial Fraud
- Group Purchasing Organizations & Solution:
- Hedging Strategies Marketplaces
- Negotiations & Contract Management
- Network Optimization · New Laws & Regulations

- Product Cost Management Purchase Order & Requisition
 - **Relational Contracting**
 - Spend Management & Analysis
 - Supplier Enablement & Supplier Information Management
 - Supplier Onboarding, **Enablement & Integration Supplier Performance** Measurement & Monitoring
 - Supplier Relationship Management & Supplier Development
 - Supplier Risk Managemen Supplier Segmentation (NE Value-Focused Supply
 - Management Working Capital Management



- Commodity Team & Supplier Spend Analytics & Supply
- · Content & Category Management · Supplier Relationship • e-Request for Information/

· New Laws & Regulations

- Proposal (eRFI/eRFP) • Financial Fraud
 - Trading Exchanges

& Reshoring Strategies **Relational Contracting** Sourcing Business Models **SOURCING ENABLERS**

Management · Tail Spend Management Total Cost of Ownership

T Logistics ohn Galt Solutions

& Total Cost Analysis

Promotional Planning

& Sales, Inventory &

Operations Planning

Network Design

Supply & Demand Chain

Supply Chain & Production

Supply Chain Coordination

& Event Management

Quote-to-Order Automation

• Sales & Operations Planning,

ORDER & DEMAND CAPTURE Outsourced Manufacturing Predictive Analytics

Benchmarking & Metrics

Market Analytics

- **Capacity Planning Demand Planning**
- & Forecasting · Demand Sensing & Shaping
- · e-Request for Information/
- Proposal (eRFI/eRFP) • Merchandise Planning
- Network Analysis &
- New Laws & Regulations
- · Order & Demand Management

ORDER & DEMAND CAPTURE ENABLERS

PROCUREMENT ENABLERS

BluJay Solutions

6 River Systems Avercast **BluJay Solutions** **Command Alkon**

John Galt Solutions

CUSTOMER RELATIONSHIP MANAGEMENT

- Big Data Analytics (NEW)
- **Channel Management**
- **Customer Analytics & Intelligence** Content Management
- **Mobile Sales Solutions**
- · Reverse Logistics & Merchandise Returns
- · Trade Promotion Management

CUSTOMER RELATIONSHIP MANAGEMENT ENABLERS

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- Field Service & Service Parts Logistics
- Promotion Management
- Sales Force Automation
- Warranty Chain Management



Procurement

Supply Chain

Integration & Technology

Education

Sourcing

Capture

Customer

Relationship

Order/Demand

A

Avercast CT Logistics





Fulfillment

Service

Carbon Dioxide Tracking

ogistics

(LEED), & Green Buildings

- & Lift Trucks
- **Automatic Motion Control**
 - **Carrier Designation**
 - Management
 - **Transportation Mode**

Avercast **Clean Energy**

CSRware

Outsourcing Services

- Autonomous Vehicles (NEW)
- Benchmarking & Metrics Customized Build & Assemble Order

FULFILLMENT & LOGISTICS

- & Delivery Management
- Dashboards
- Descriptive, Predictive & **Prescriptive Analytics**
- **Distribution Planning & Distribution** Requirements Planning
- Drones (NEW) Electronic Logging Devices (ELDs) (NE
- Financial Fraud Global Trade Management & Trade
- Compliance Management Inventory Management & Optimization

Labor Management Systems

- Last-Mile Delivery (NEW) · Logistics Resource Management
- Manufacturing Execution Systems Material Handling Equipment & Services

Omnichannel Distribution (NEW)

SERVICE SUPPLY CHAIN

Service Financial Management

Service Parts Logistics

Modeling & Simulation New Laws & Regulations

- Reverse Supply Chain & Logistics,

Order Management Inputs

- & Returns Management Route Accounting & Management,
- & Direct Store Delivery Solutions Security & Cyber Security
- Service Parts Logistics & Service Supply Chain Planning

Supply Chain Event Management

- Simultaneous Outbound & **Inbound Management**
- **Supply Chain Execution** Supply Chain Security
- **Transportation Management** & Optimization
- Urban Logistics (NEW) Vendor-Managed Inventory Voice-Driven Solutions
- Warehouse Control Systems Warehouse Execution Systems
- Warehouse Management Workforce Management

Supply Chain, including Asset Management,

Spare Parts, Field Services, Warranties, Service

Workforce Training

Service Operations across the Aftermarket Service SERVICE ENABLERS

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PAYMENT ENABLERS

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FULFILLMENT &

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OGISTICS ENABLER

Management, & Repairs & Returns Service Supply Chain Planning

- **PAYMENT**
- Automation

Financial Fraud

- Blockchain (NEW)
- Collaborative Cash Flow Management
- e-Credit e-Money
- Electronic Bill Presentment & e-Invoicing
- Electronic Funds Transfer & All Forms of e-Payment
- PayPal & Bitcoin Procure-to-Pay (NEW) **Purchasing Cards**

DECISION SUPPORT

Benchmarking & Metrics

Big Data Analytics (NEW)

Management

Dashboards

Change Management

Information Sharing

• Inter-Enterprise & Cross-

Functional Collaboration

Business Process & Performance

Global Trade Finance

Letters of Credit

• Financial Supply Chain Management Financial Transaction Management

Freight Audit & Payment Services

- Reconciliation & Reporting Solutions

- Spend Data Management
 - - Research & Consulting Revenue, Price & Profit
 - Management Automation Six Sigma, Quality &
 - Staffing & Incentive Management Supply Chain Skills Management
 - & Professional Development Supply Chain Relationship
 - Supply Change Risk Management

DECISION SUPPORT ENABLERS

8/27/18 10:31 AM

Avercast **CSRware**

Relational Contracting

• Market Intelligence & Analytics Regulatory & Customer Mandate

CT Logistics

John Galt Solutions

PRODUCT LIFECYCLE MANAGEMENT

- Collaborative Design
 - Design for Supply Chain **Design for Sustainability & Environment**
 - New Laws & Regulations New Product Introduction
 - Outsourced Design Services • Product Data Management

· Product Portfolio Management

 Request for Information Reverse Logistics

Sustainable Packaging

John Galt Solutions Protolabs

Sealed Air

PRODUCT LIFECYCLE MANAGEMENT ENABLERS

CONTINUING **EDUCATION** Accreditation

Associations

Certification

Universities



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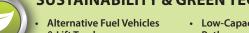




Consulting







- **Lighting & LED Lights** Automation
- & Management **Energy & Sustainability**
- **Energy-Efficient Equipment** Heating, Ventilation and Air Conditioning (HVAC)

Energy Star Equipment Leadership in Energy & **Environmental Design**



SmartWay Transportation

· Descriptive & Prescriptive **Solar & Wind Power Sustainable Supply** · Enterprise Business Intelligence

Shift due to Order & **Load Optimization Wastewater Reclamation**

SUSTAINABILITY & GREEN TECHNOLOGY ENABLERS



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