

Finance/Accounting Solutions Comparison Guide for Small to Midsize Companies

	Epicor Software	Exact Software Infor		Lawson	Microsoft	NetSuite Inc.
	Enterprise	Macola ES with e-Synergy	Infor ERP LN	M3 — Make, Move, Maintain S3 — Staff, Source, Serve	Dynamics AX, Advanced Management Edition	NetSuite
Type of Product	Integrated ERP applications suite	ERP-II	Integrated business-management applications	Integrated business application suites	Integrated, adaptable business-management solutions	Business-managementuite delivered as SaaS, including ERP/accounting, inventory, project accounting, CRM and commerce
Licensing Structure/Pricing	\$20,000 - \$500,000	\$1,000 per named user; \$1300 per module for software alone	Price undisclosed	Price undisclosed	Starts at \$3,980 per user	NetSuite is \$499 per month plus, \$99 p user, per month; NetSuite CRM+ has n base fee and is \$129 per user, per mor
Company URL	www.epicor.com	www.exactsoftware.com	www.infor.com	www.lawson.com	www.microsoft.com	www.netsuite.com
Type of Solution/Vendor Niche	Microsoft technology-based, end-to-end ERP suite for global midmarket companies	Integrates BPM tools with Microsoft technology-based ERP applications	Applications bundled in industry-specific solutions, built on an SOA	ERP for manufacturing, distribution and maintenance companies	Out-of-the box integrated business- management solution	Web-based, integrated business- management software suites
Reccomended Number of Users	1 - 1,000	50 - 1,000	50 - 1,000	50 - 1,000	1 - 1,000	50 - 1,000
Targets What Types of Customers?	Business services sector, including financial and professional services*	Discrete manufacturers*	Discrete and project-based manufacturers	Asset-intensive industries, food and beverage, fashion*	Designed for midmarket multinational companies of usually 50 - 500 users*	Growing and midsize businesses aroun the world or divisions of much larger organizations
Deployment	On-premise installation; application hosting service available	On-premise	On-premise installation; application hosting service available	On-premise installation; application hosting service available	On-premise, packaged software installation	A variety of implementation options, including self-implementation, NetSuite assisted implementation and implementation through our nationwide network of Solution Providers.
Platform(s)	Microsoft .NET, Progress	Microsoft SQL	Open SOA	IBM WebSphere	Microsoft .NET, SQL Server	Web-based solution; compatible with Internet Explorer, Firefox and Safari
Integrates with Industry Standards	Yes; uses EDI	Yes	Yes	Yes; EDI, Web services	Yes	Yes
Modular Architecture	Yes	Yes	Yes	Yes	Yes	Yes
Role-Based User Interfaces	No	Yes; UI customizable by user	Yes	Yes	Yes	Yes
Supports Regulatory Compliance	Yes; Sarbanes-Oxley	Yes	Yes; environmental regulations; Feature Packs provide updates	Yes	Yes; Sarbanes-Oxley, audit trails available as add-on	Yes
Supports SOA (service-oriented architecture)	Yes	No	Yes	No	Yes; with .NET	Yes
Supports Multiple Languages	Yes; 33	Yes; 40	Yes	Yes	Yes; 40	Yes
Supports Multiple Currencies	Yes	Yes	Yes	Yes	Yes	Yes
Uses Portals	Yes; Customer Portal, Supplier Portal	Yes; for customers, employees, resellers and suppliers	No	No	Yes; as add-on	Yes
Suites Included in ERP Solution	Enterprise	Macola ES with e-Synergy	Infor ERP LN	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition	NetSuite
CRM	Yes	Yes	Yes; available as add-on module	Yes	Yes	Yes
Financials	Yes	Yes	Yes; additional features available in Infor Financial Management System	Yes	Yes	Yes
HCM	Limited; provided by UltiPro Workforce Management	Yes	Yes; available as add-on module	Yes; available as add-on module	Yes; available as add-on module	Yes
Manufacturing	Limited; manufacturing features in SCM suite	Yes	Yes	Yes	Yes	Yes
SCM	Yes	Yes	Yes; available as add-on module	Yes	Yes	Yes

Additional Applications Included in ERP Solution:	Enterprise	Macola ES with e-Synergy	Infor ERP LN	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition	NetSuite
BI (Business Intelligence)	Yes	Yes	Yes; available as add-on Infor Performance Management module	Yes; available as add-on module	Yes	Yes
врм	No	Yes	No	Yes	Yes; as add-on	Yes, customizable via SuiteFlex
Data Warehouse	No	No	No	No	No	No
Document Management	Yes	Yes	No	Yes; technical-document management	No	Yes
EAM (Enterprise Asset Management)	No	No	Yes; available as add-on module	Yes	No	No
Field-Service Management	Yes	No	No	No	Yes; as add-on	Yes
Knowledge Management	No	Yes	Yes	No	No	Yes
Product Development	No	No	Yes	No	Yes	Yes
Project Management	Yes	Yes	Yes	No	Yes	Yes
SRM	Yes	No	Yes; available as add-on for automotive	No	No	Some components supported
Tools	Yes	Yes; programming tools based on Microsoft Visual Basic	No	Yes; iBrix, Web Services, M3 API	Yes; Developer Toolkit	Yes
Workflow Management	Yes; Conductor	Yes	No	No	No	Yes
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CRM Features:	Enterprise	Macola ES with e-Synergy	Infor ERP LN (Infor CRM available as add-on)	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition	NetSuite
Account Management	Yes	No	No	No	No	Yes
Contact Management	Yes	No	Yes	Yes	Yes: direct email, auto-response email, email	Yes
Email Tools	Yes; email marketing	Yes; mail merge	No	No	management	Yes
Case Management Customer Self-Service	Yes No	No Yes	Yes Yes	No Yes	Yes No	Yes Yes
Web Storefront Tool	No	No	No	Yes	No	Yes
Marketing-Campaign Management	Yes; email, online surveys	Yes	Yes	Yes	Yes	Yes
Marketing Resource Management	No	No	Yes	No	Yes	No
Mobile Access	Yes	Yes	Yes	Yes	Yes	Yes
Opportunity Management	Yes	No	Yes	Yes	Yes	Yes
Pricing	No	Yes	Yes	Yes	No	Yes
Rental Management	No	No	No	Yes	No	No; possible via customization
SFA (Sales Force Automation)	Yes	No	Yes	Yes	Yes	Yes
Sales Management Sales Literature Creation	No No	No No	No No	No No	Yes Yes	Yes

Sales-Process Management Scripts for Sales and Service Personnel	No No	No No	No Yes	No No	Yes Yes	Yes Yes
Searchable Knowledge Base	Yes	No	Yes	No	Yes	Yes
Service Management	No	No	Yes	Yes	Yes; as add-on	Yes
Sales-Order Management	Yes	No	No.	No.	Yes	Yes
Targeted Offers	No	No	Yes	No	No	Yes
Financials Features:	Enterprise	Macola ES with e-Synergy	Infor ERP LN (Additional features available in Infor FMS)	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition	NetSuite
Accounts Payable	Yes	Yes	Yes	Yes	Yes	Yes
Accounts Receivable	Yes	Yes	Yes	Yes	Yes	Yes
Advanced Allocations	Yes	No	No	No	No	Yes
Bank Reconciliation	Yes	Yes	No	No	Yes	Yes
Budgeting	No	Yes	Yes	Yes	Yes (in BI)	Yes
Cash-Flow Management	Yes	No	Yes	Yes	Yes	Yes
Cost Management	No	No	No	Yes	No	Yes
Expense Management	No	No	Yes	Yes	Yes; as add-on to HCM	Yes
Fixed-Asset Management	Yes	Yes	Yes	Yes	Yes	Yes, via partner add-on
General Ledger	Yes	Yes	Yes	Yes	Yes	Yes
Invoicing/Billing	Yes	Yes	Yes	Yes	Yes	Yes
Risk Management	No	No	No	Yes	No	No
Tax Management	Yes	No	No	Yes	No	Yes

Composition Management505070<							
Composition Management505070<	HCM Features:	Enterprise (provided by UltiPro Workforce Management)	Macola ES with e-Synergy		M3 — Make, Move, Maintain (Lawson HCM available as add-on module)	Management Edition (HCM available as	NetSuite
Tax Administration No. Yes Yes No.	Benefits Administration	No	No	Yes	Yes	No	No
Figure 15 Service 15 S	Compensation Management	No	No	Yes	No	No	Yes
Methodopied February Februa	Tax Administration	No	No	Yes	Yes	No	Yes
Name of Alforson (Port of Management (Port of	Employee Self-Service	Yes	Yes	Yes	Yes	No	Yes
Project Yes Mail Supposed on Males part of Mail Supposed Yes Ves. (Jac.) Genico on Wist, Classical analysis and selection of the controlled part of the Projection of Mail Supposed Yes Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Assistant on the Controlled part of Mail Supposed Yes Yes </td <td>HR Management</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes; as add-on</td> <td>Yes</td>	HR Management	Yes	Yes	Yes	Yes	Yes; as add-on	Yes
Performancy Management Yes Yes Yes 100 mile	Manager Self-Service	Yes	No	Yes		No	Yes
Reculame	Payroll	Yes; multilingual and multicurrency	Yes; U.S.	Yes; U.S.	Yes; U.S., Canada	Yes; U.S., Canada available as add-on	Yes
Troot Basingment Yes Yes No	Performance Management	Yes	Yes	Yes	Yes	Yes; as add-on	No; can be customized
Trans publications No. Yea No. Yea Yea No. Yea Yea No. Yea Yea No. Yea	Recruitment					,	.,
Manufacturing Features: Enterprise Macola ES with e-Synergy Infor ERP LN M3 — Make, Move, Maintain Management Edition Medical Es with e-Synergy Infor ERP LN M3 — Make, Move, Maintain Management Edition Medical Es with e-Synergy Ference Macola ES with e-Synergy Ma	Talent Management	Yes	No	Yes	Yes	No	No; can be customized
Manufacturing Features: Rinerprise Rinerprise Rinerprise Rinerprise Ves Ves No No No No No No No No No N	Time and Labor/Attendance	No	Yes	Yes	Yes	Yes; as add-on	Yes
CRPC Quadraturing relations Paring Parin	Work-Force Planning	No	No	No	Yes	No	No
Engineering Change Management (Manufacturing Features:	Enterprise	Macola ES with e-Synergy	Infor ERP LN	M3 — Make, Move, Maintain		NetSuite
Foreign Production Cost analyst (Marcial Production Cost Analyst (CRP(Capacity Requirements Planning)	Yes	Yes	No	Yes	Yes	No
Ves. LIFO, FFO, standard, weighted average and avera	Engineering Change Management	No	No	No	Yes	Yes	No; available via partner add-on
Manuflacturing/Production/Cost analysis No No Yes No No Yes No No Yes No No Yes No No No Yes No	Forecasting	Yes	Yes	Yes	Yes	Yes	Yes
MPS (Master Production Scheduling) No Yes Yes No MREP (Master Production Scheduling) No Yes Yes Yes No MREP (Master Product Distats Management) No No No Yes Yes No No Quality Management Oslight Assurance No No Yes Yes No No; available via partner add-on Resource Planning/Management No No No No No No No; available via partner add-on Stop Floor Control No No No No No No No Yes Sales-Order-Management Features: Enterprise Maccil ES with e-Synergy Infor EP LN No No Yes No Yes BOM (Bill of Materials) No Yes No No Yes Yes Yes BOM (Bill of Materials) No Yes No No Yes Yes Yes Credit-Card Processing (reduith Management) Yes Yes Yes <t< td=""><td>Job Costing</td><td></td><td>Yes; standard</td><td>Yes</td><td>Yes</td><td>Yes</td><td>Yes; project-based</td></t<>	Job Costing		Yes; standard	Yes	Yes	Yes	Yes; project-based
MRP (Material Requirements Planning) No Yes Yes No PDM (Product Data Management) No No Yes No No Quality Management/Quality Assurance No No Yes Yes No No No Analytic via partner add-on No	Manufacturing/Production-Cost analysis	No	Yes	No	Yes	No	Yes; COGS calculation
PM (Product Datas Management) No No No Yes: available via add on Product Liflecycle Ves Yes Yes Yes Yes Yes No No, available via partner add on No Resource Planning/Management No Resource Planning/Management No	MPS (Master Production Scheduling)	No	Yes	No	Yes	Yes	No
Management/Quality Assurance No No No Yes Yes Yes Yes No; available via partner add-on Resource Planning/Management Resource Planning/Management No No No No No No No No; available via partner add-on No No No No Yes; as add-on No Work-Order Management Yes No No No No No No No Yes Sales-Order-Management Features: Enterprise Macola ES with e-Synergy Infor ERP LN M3 — Make, Move, Maintain Management Edition (Features provided in Resource Planning/Management Restures Services of No No Yes Resource Planning/Management Restures Services of No No No No Yes Resource Planning/Management Restures Services of No	MRP (Material Requirements Planning)	No	Yes		Yes	Yes	No
Resource Planning/Management No	PDM (Product Ddata Management)	No	No	Yes; available as add-on Product Lifecycle Management module	Yes	No	No
Shop Floor Control No No Yes add-on No	Quality Management/Quality Assurance	No	No		Yes	Yes	No; available via partner add-on
Noise of the Management Features: Enterprise and Sales - Order - Management Features provided in Management Edition (Features provided in Management Edition	Resource Planning/Management	No	No	No	No	No	No; available via partner add-on
Sales-Order-Management Features: Enterprise Macola ES with e-Synergy Infor ERP LN M3 — Make, Move, Maintain Dynamics AX, Advanced Management Edition (Features provided in GRM, Manufacturing, SCM) NetSuite BCM (Bill of Materials) No Yes Ye	Shop Floor Control	No	Yes	No	No	Yes; as add-on	No
Sales-Order-Management Features: Enterprise Macola Es with e-Synergy Infor ERP LN M3 — Make, Move, Maintain Management Edition (Features provided in Management SCM) M5 — Make, Move, Maintain Management Edition (Features provided in Management Edition (Features provided in Management SCM) M5 — Make, Move, Maintain Management Edition (Features provided in Management Edition (Features provided in Management SCM) M5 —	Work-Order Management	Yes	No	No	No	No	Yes
Credit-Card Processing No Yes No No Yes Yes Customer Credit Management No Yes Yes No Yes	Sales-Order-Management Features:	Enterprise	Macola ES with e-Synergy	Infor ERP LN	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition (Features provided in CRM, Manufacturing, SCM)	NetSuite
Customer Credit Management No Yes No Yes No Yes	BOM (Bill of Materials)	No	Yes	Yes	No	Yes	Yes
Invoicing/Billing Yes	Credit-Card Processing	No	Yes	No	No	No	Yes
Pricing Yes	Customer Credit Management	No	Yes	No	Yes	No	Yes
Picking Yes No No Yes Yes Yes Yes Yes Yes No No Yes Yes <td>Invoicing/Billing</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes</td>	Invoicing/Billing	Yes	Yes	Yes	Yes	Yes	Yes
Product Configurator Yes No Yes Yes Yes, as add-on No; available via partner add-on Quotations Yes Yes Yes Yes Yes Yes Yes Yes Yes	Pricing	Yes	Yes	Yes	Yes	Yes	Yes
Ouotations Yes Yes Yes Yes Yes Yes	Picking	Yes	No	No	Yes	Yes	Yes
	Product Configurator	Yes	No	Yes	Yes	Yes; as add-on	No; available via partner add-on
Sales-Order Processing Yes Yes Yes Yes Yes Yes Yes	Quotations	Yes	Yes	Yes	Yes	Yes	Yes
	Sales-Order Processing						

SCM Features:	Enterprise	Macola ES with e-Synergy	Infor ERP LN (Infor SCM available as add-on module)	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition	NetSuite
APS (Advanced Planning System)	No	No	Yes	No	No	No
ATP (Available-to-Promise)	Yes	Yes	No	Yes	Yes	Yes
Bin Management	Yes	Yes	No	No	No	Yes
CTP (Capable-to-Promise) Inventory	No	No	No	Yes	Yes	No
Demand Planning	No	No	Yes	Yes	Yes; as add-on	No
Distribution Management	No	Yes	Yes	Yes	No	Yes
Event Management	No	Yes	Yes	No	Yes	No
Flexible Network Design	No	No	Yes	Yes	No	No
Inventory Management	Yes	Yes	Yes	Yes	Yes	Yes
Lead-Time Management	Yes	No	No	No	No	No
Lean Manufacturing	No	No	Yes	No	No	No
Logistics Management	No	No	No	No	Yes	No
Manufacturing	Yes	Yes	Yes	No	No	No
Partner Agreement Management	No	No	No	No	No	Yes
Procurement	Yes	Yes	Yes	Yes	No	Yes
Product Variants	No	No	Yes	No	No	No
Production Scheduling	Yes	Yes	Yes	Yes	No	No
Promotions Management	No	No	Yes	No	No	Yes
Purchase-Order Processing	Yes	Yes	Yes	Yes	Yes	Yes
Replenishment	No	Yes	Yes	No	No	Yes
Requisition Management	No	No	No	Yes	Yes	Yes
Requisition Self-Service	No	No	No	Yes	No	Yes
RMAs (Return Materials Authorizations)	No	Yes	No	No	No	Yes
Sales-Order Management	Yes	No	No	No	Yes	Yes
Serial/Lot Tracking	Yes	Yes	No	No	Yes	Yes
Sourcing	Yes	No	No	No	No	No
Subcontract Management	No	No	Yes	No	No	No
Supplier/Vendor Self-Service	No	No	No	Yes	No	Yes
Supplier/Vendor Performance Tracking	Yes	Yes	Yes	Yes	No	No
Support for RF (Radio Frequency) Technology	Yes	Yes	Yes	Yes	Yes	No
Transportation Management	No	No	Yes	Yes	No	No
Warehouse Automation	No	No	No	No	No	Yes
Warehouse Management	Yes	Yes	Yes	Yes	Yes: as add-on	Yes
Industry-Specific Solutions	Enterprise	Macola ES with e-Synergy	Infor ERP LN	M3 — Make, Move, Maintain	Dynamics AX, Advanced Management Edition	NetSuite
	Distribution, financial services, hospitality and entertainment, nonprofit organizations, service enterprises	None	Aerospace, apparel and footwear, automotive, chemicals, communications, consumer packaged goods, distribution, building materials, electrical, industrial, janitorial, paper, PHVAC (plumbing neating ventilation), facilities essential particular particular description and particular description and particular description and electronics. hospitality, industrial equipment and machinery, insurance, life sciences, metal fabrication, plastic fabrication, public sector, retail, shipbuilding	Distribution, equipment-service management, fashion, financial services, food and beverage, health care, manufacturing (discrete/process), public services, retail, service	Apparel, automotive, construction, consumer- driven planning, outomer-packaged goods distributors, liefd services, food and beverage, inclustrial distributors, industrial equipment manufacturers, manufacturers, ioligas— energy finacial management, process manufacturers, professional services, ertail- chain manager, supply-chain execution	Wholesale distribution, services, software, e-commerce, IT VARs, media/publishing and most recently manufacturers
* According to AMR Research's 2007 Technology a	nd Vendor Landscape Series: ERP Providers Serving	the Midmarket				



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	Oracle-JD Edwards	Oracle-PeopleSoft	QAD	Sage Software	SAP
	EnterpriseOne	Enterprise	Enterprise Applications	MAS 500	Business All-in-One
Type of Product	Integrated ERP applications suite	Integrated business applications	Integrated business-management applications	Integrated business-management applications	Integrated business-management applications
Licensing Structure/Pricing	Price undisclosed; sold through resellers	Price undisclosed; sold through resellers	Starts at \$20,000; via vertical/regional bundles, enterprisewide licenses or by module	Sold through resellers; price not released	Sold through resellers; price not released
Company URL	www.oracle.com	www.oracle.com	www.qad.com	http://www.sagemas.com/	www.sap.com
Type of Solution/Vendor Niche	Integrates with all of the 70 JD Edwards EnterpriseOne modules	Integrated business applications that can be extended with Oracle Fusion Middleware	Targets global midmarket manufacturers	Microsoft-based business-management applications and services for samll to medium-size businesses	It is based on SAP ERP and includes pre- configured, industry-specific business processes
Reccomended Number of Users	1 - 249	50 - 1,000	50 - 1,000	1 - 1,000	50 - 1,000
Targets What Types of Customers?	Industrial manufacturing, consumer products, automotive, high-tech, and medical-device industries*	Midmarket firms with light manufacturing needs and complex sourcing needs*	Manufacturers in automotive, industrial equipment, consumer products, electronics and medical-devices industries*	Manufacturers, services firms, and distributors	High-volume product, manufacturing and service operations
Deployment	On-premise installation or hosted by Oracle	On-premise installation or hosted by Oracle	On-premise software installation, delivered on demand, or installed on appliance	On-premise installation	On-premise installation
Platform(s)	Oracle Technology Foundation or IBM Technology Foundation	PeopleSoft	Progress Software, QAD QXtend	Microsoft SQL Server	SAP NetWeaver
Integrates with Industry Standards	Yes	Yes	Yes; XML, SOAP and JMS	No	Yes
Modular Architecture	Yes	Yes	Yes	Yes	Yes
Role-Based User Interfaces	Yes; in Financial Management, Manufacturing, Supply Management	Yes	No	No	Yes
Supports Regulatory Compliance	Yes	Yes; screens against OFAC Specially Designated Nationals list, Sarbanes-Oxley	Yes; Sarbanes-Oxley, IFRS (International Financial Reporting Standards) 2005	Yes	Yes; Sarbanes-Oxley; environmental, health and safety regulations
Supports SOA (service-oriented architecture)	No; Oracle Application Integration Architecture	No; Oracle Application Integration Architecture	Yes	No	Yes
Supports Multiple Languages	Yes; 23	Yes	Yes; 27 different languages	Yes	Yes
Supports Multiple Currencies	Yes	Yes	Yes; unlimited number of currencies	Yes	Yes
Uses Portals	No	No	No	No	No
Suites Included in ERP Solution	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications	MAS 500	Business All-in-One
CRM	Yes	Yes	Yes	Yes	No; available as add-on module from SAP Business Suite
Financials	Yes	Yes	Yes	Yes	Yes
нсм	Yes	Yes	No	Yes	Yes
Manufacturing	Yes	No	Yes	Yes	Limited; some features provided in ERP Operations
SCM	Yes	Yes	Yes	Limited; features provided in Manufacturing	Limited; some features provided in ERP Operations. Full SCM module os available as an add-on from SAP Business Suite.

Additional Applications Included in ERP Solution:	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications	MAS 500	Business All-in-One
BI (Business Intelligence)	Yes	Yes	Yes	Yes	Yes
ВРМ	Yes; financial management	No	No	No	No
Data Warehouse	No	No	No	No	No
Document Management	No	No	Yes	No	Yes
EAM (Enterprise Asset Management)	No	No	Yes	No	Yes
Field-Service Management	No	Yes	Yes	No	No
Knowledge Management	No	No	No	No	No
Product Development	No	Yes	No	No	Yes
Project Management	Yes	Yes	Yes	Yes	Yes
SRM	No	Yes	No	No	No: available as add-on module from SAP
					Business Suite
Tools	Yes	Yes; PeopleTools	No	Yes; Software Developer Kit for Microsoft Visual Basic	Yes; SAP NetWeaver
Workflow Management	No	No	No	Yes; in CRM	No
CRM Features:	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications	MAS 500	Business All-in-One (SAP CRM available as add-on)
Account Management	Yes	Yes	No	Yes	Yes (via add-on module)
Contact Management	Yes	No	No	Yes	Yes (via add-on module)
Email Tools	Yes; email auto acknowledge, auto response,	Yes; email campaigns	No	Yes; mail merge	Yes (via add-on module)
Case Management	Yes	No	No	No	Yes (via add-on module)
Customer Self-Service	Yes	Yes	Yes; as add-on	Yes	Yes (via add-on module)
Web Storefront Tool	No	Yes	No	Yes	Yes (via add-on module)
Marketing-Campaign Management	No	Yes	Yes; as add-on	Yes	Yes (via add-on module)
Marketing Resource Management	No	No	No	Yes	Yes (via add-on module)
Mobile Access	Yes	Yes	Yes; as add-on	Yes	No
Opportunity Management	Yes	Yes	No	Yes	Yes (via add-on module)
Pricing	Yes	Yes	Yes	No	Yes (via add-on module)
Rental Management	No	No	No Variation and the second se	No Voc	No No
SFA (Sales Force Automation) Sales Management	Yes Yes	Yes No	Yes; as add-on Yes	Yes No	No No
Sales Literature Creation	No	No	No	No	No
Sales-Process Management Scripts for Sales and Service Personnel	No Yes	No Yes	No Yes; as add-on	Yes No	No Yes (via add-on module)
Searchable Knowledge Base	Yes	Yes	res; as add-on	Yes	Yes (via add-on module)
Searchable Knowledge Base Service Management	Yes	Yes	Yes	Yes	Yes (via add-on module) Yes (via add-on module)
Sales-Order Management	Yes	Yes	Yes	Yes	Yes (in ERP Operations)
Targeted Offers	Yes	Yes	Yes; as add-on	Yes	Yes (via add-on module)
Financials Features:	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications	MAS 500	Business All-in-One
Accounts Payable	Yes	Yes	Yes	Yes	Yes
Accounts Receivable	Yes	Yes	Yes	Yes	Yes
Advanced Allocations	No	No	No	Yes	No
Bank Reconciliation	No	yes	No	Yes	Yes
Budgeting	Yes	Yes	Yes	Yes	Yes
Cash-Flow Management	Yes	Yes	Yes	Yes	Yes
Cost Management	Yes	Yes (in SCM)	Yes	No	No
Expense Management	Yes	Yes	No	No	No
Fixed-Asset Management	Yes	Yes	Yes; as add-on	Yes	Yes
General Ledger	Yes	Yes	Yes	Yes	Yes
Invoicing/Billing	Yes	Yes	Yes	Yes	Yes
Risk Management	No	Yes	No	No	Yes
Tax Management	Yes	Yes	Yes; as add-on	Yes	Yes
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			Enterprise Applications at you		
HCM Features:	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications (No HCM module included)	MAS 500	Business All-in-One
Benefits Administration	Yes	Yes	No	Yes	Yes
Compensation Management	Yes	Yes	No.	Yes	Yes
Tax Administration	No	Yes	No	Yes	No
Employee Self-Service	Yes	Yes	No	No	Yes
HR Management	Yes	Yes	No	No	Yes
Manager Self-Service	Yes	Yes	No	No	Yes
Payroll	Yes; for U.S., Canada, Australia/New Zealand	Yes; North America, Global	No	Yes	Yes
Performance Management	Yes	Yes	No	No	Yes
Recruitment	Yes	Yes	No	No	Yes
Talent Management	No	Yes	No	No	Yes
Time and Labor/Attendance	Yes	Yes	No	Yes	Yes
Work-Force Planning	No	Yes	No	No	Yes
Manufacturing Features:	JD Edwards EnterpriseOne	PeopleSoft Enterprise (Features provided in SCM)	Enterprise Applications	MAS 500	Business All-in-One
CRP(Capacity Requirements Planning)	Yes	Yes	Yes	No	No
Engineering Change Management	No	Yes	No	Yes	No
Forecasting	Yes	Yes	Yes	Yes	Yes
Job Costing	Yes; standard	Yes; noncost, standard, actual, by specific lot ID and serial ID, perpetual and periodic weighted average, retroactive perpetual average	Yes	Yes; actual, average, standard, FIFO and LIFO	No
Manufacturing/Production-Cost analysis MPS (Master Production Scheduling)	Yes Yes	Yes Yes	No Yes	No No	No No
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MRP (Material Requirements Planning)	Yes	Yes	Yes	Yes	No
PDM (Product Ddata Management)	Yes	No	Yes	No	No
Quality Management/Quality Assurance	Yes	Yes	Yes	Yes	Yes
Resource Planning/Management	Yes	No	Yes	No	No
Shop Floor Control	Yes	No	Yes	Yes	Yes
Work-Order Management	No	Yes; production-IDs	Yes	Yes	No
Sales-Order-Management Features:	JD Edwards EnterpriseOne	PeopleSoft Enterprise (Features provided in SCM)	Enterprise Applications	MAS 500	Business All-in-One
BOM (Bill of Materials)	Yes	Yes	No	Yes	No
Credit-Card Processing	No	No	No	Yes	No
Customer Credit Management	Yes	Yes	Yes	No	Yes
Invoicing/Billing	Yes	Yes	Yes	Yes	Yes
Pricing	Yes	Yes	Yes	Yes	No
Picking	Yes	Yes	Yes; as add-on	Yes	No
Product Configurator	Yes	Yes	Yes; as add-on	Yes	Yes (via add-on CRM module)
Quotations	Yes	Yes	Yes	Yes	Yes
Sales-Order Processing	Yes	Yes	Yes	Yes	Yes (via add-on SCM module)

SCM Features:	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications	MAS 500 (Features provided in Manufacturing and Distribution)	Business All-in-One (SAP SCM available as add-on)
APS (Advanced Planning System)	No	No	No	No	No
ATP (Available-to-Promise)	Yes	Yes	Yes	Yes	No
Bin Management	No	No	No	Yes	No
CTP (Capable-to-Promise) Inventory	Yes	Yes	No	[done]	No
Demand Planning	Yes	Yes	Yes; as add-on	No	Yes (via add-on module)
Distribution Management	Yes	No	No	Yes	No
Event Management	No	No	No	No	No
Flexible Network Design	Yes	Yes	No	No	No
Inventory Management	Yes	Yes	Yes	Yes	Yes
Lead-Time Management	No	No	No	No	No
Lean Manufacturing	No	Yes; flow production	Yes; as add-on	No	No
Logistics Management	Yes	No	No	No	Yes
Manufacturing	No	Yes	No	Yes	Yes
Partner Agreement Management	Yes	Yes	No	No	No
Procurement	Yes	Yes	No	Yes	Yes
Product Variants	Yes	No	No	No	No
Production Scheduling	Yes	Yes	Yes; as add-on	Yes	Yes
Promotions Management	No	Yes	Yes; as add-on	Yes	No
Purchase-Order Processing	Yes	Yes	Yes	Yes	Yes
Replenishment	Yes	Yes	No	Yes	No
Requisition Management	Yes	No	Yes	No	Yes
Requisition Self-Service	Yes	No	No	No	No
RMAs (Return Materials Authorizations)	Yes	No	No	Yes	Yes (via add-on module)
Sales-Order Management	Yes	Yes	No	Yes	Yes
Serial/Lot Tracking	Yes	Yes	Yes	Yes	No
Sourcing	Yes	Yes	No	No	No
Subcontract Management	Yes	Yes	Yes	No	No
Supplier/Vendor Self-Service	Yes	Yes	No	No	No
Supplier/Vendor Performance Tracking	No	Yes	Yes	Yes	No.
Support for RF (Radio Frequency) Technology	Yes	Yes	Yes; as add-on	Yes	Yes (via add-on module)
Transportation Management	Yes	No.	Yes; as add-on	No.	Yes
Warehouse Automation	No	No	No.	Yes	No.
Warehouse Management	Yes	No.	Yes; as add-on	Yes	Yes
Industry-Specific Solutions	JD Edwards EnterpriseOne	PeopleSoft Enterprise	Enterprise Applications	MAS 500	Business All-in-One
* According to AMR Research's 2007 Technology and Vendor Landscape Series: ERP Providers Serving the Midmarket	Food and beverage, real estate and home construction	Campus solutions	Automotive, consumer products, electronics, food and beverage, industrial products, life sciences	Automotive and industrial: automotive; commercial and industrial; farm equipment and supplies; industrial equipment and supplies; primary metals and minerals. Construction and supply: building-materials supply; electrical, plumbing and HVAC; tools and hardware. Consumer goods: alcroha and tobacco; apparal, soft goods and textiles; food and beverages; furniture and home furnishings; home, personal and leisure goods; petroleum and chemicals. High tech: aerospace and defense; consumer electronics, appliances and computers; life sciences; scientific and professional equipment. Office and workplace goods: office furniture, equipment and supplies; paper and allied products; printing and publishing	Partners provide "micro-vertical" solutions by adding vertical functionality plus local and global capabilities